PQA Workshop

- Participants
  - Joe, Production Manager
  - Peter, HR Manager
  - Anita, Sales Manager
  - Paul, Support Manager
  - Erica, Business Development Manager
  - Lisa, IT Manager
- Facilitator
  - Andrew

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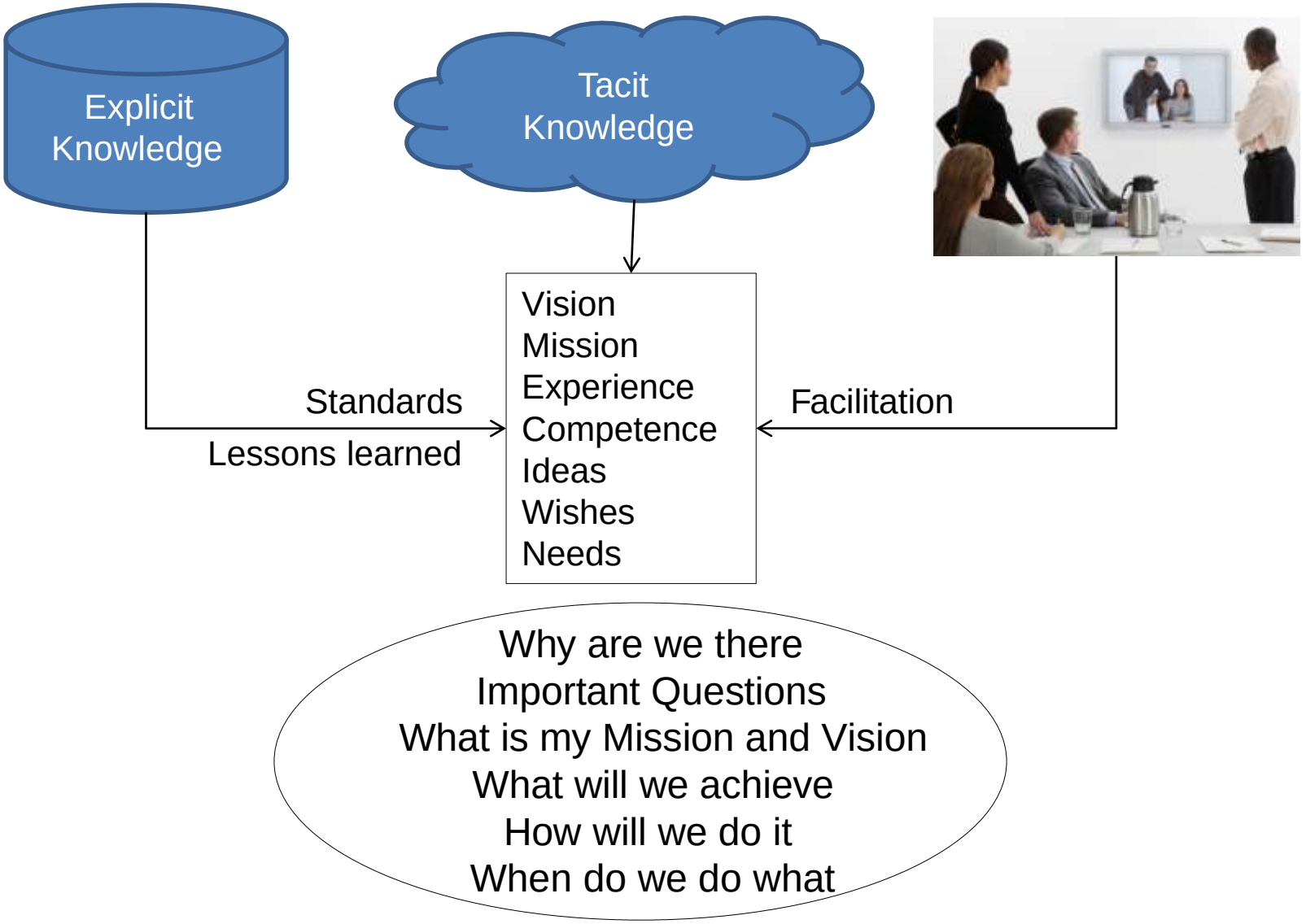

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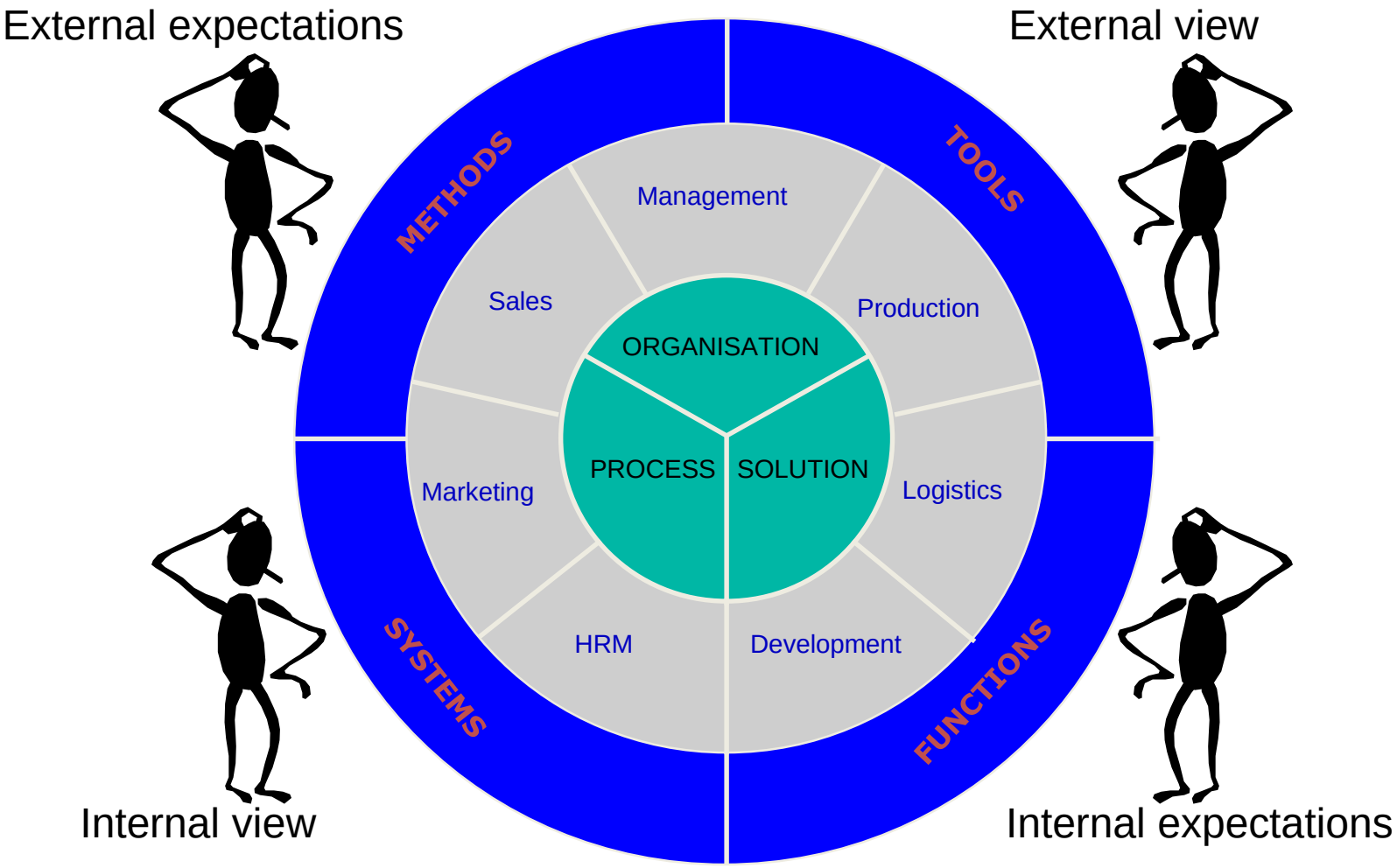
Success Factors



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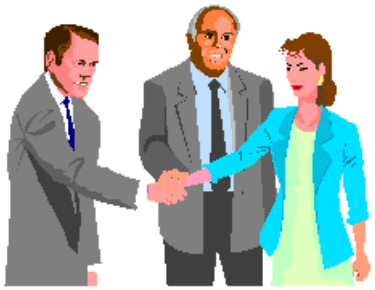
Visions

Eric Pavier:
Our consultants are rated the best when it comes to project management and analytical skills
John Doe:
We are outstanding with respect to usage and implementation of methods and techniques.



Visions are Individual
Common Fokus
Mutual Respect

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Success Factors

1:
On time delivery to customers
2:
We can handle big complex international projects
3:
We understand what good delivery service is (it is defined).

True
Relevant
Not questions
Not activities
Not conditions

Critical Success Factors

1: A Supply Service which can be measured and optimised
1:Ontime delivery to customers
3:We understand what good delivery service is (it is defined).

Agreed to unanimously
Not questions
Not activities
Not conditions
No Success Factor left out

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ÁSuccess Factor Evaluation